



Government of West Bengal  
Department of Health & Family Welfare  
OFFICE OF THE SUPERINTENDENT

M R Bangur Hospital & M R Bangur Super Speciality Hospital  
241 & 249 Desh Pran Sashmal Road, Tollygunge, Kolkata - 700033

[www.mrbangurhospital.org](http://www.mrbangurhospital.org) Email: [districthospitalspg@gmail.com](mailto:districthospitalspg@gmail.com) Toll Free No. 18001205548

Memo No: MRBH / 2664

Date : 15/12/25

### NOTICE INVITING E-TENDER FOR PEST & RODENT CONTROL SERVICES

Superintendent, M.R. Bangur Hospital, invites e-tenders from reputed, experienced and licensed Pest Control Agencies for **Comprehensive Pest, Rodent, Mosquito & Flies Control Services** at the entire hospital campus for one year, extendable as per performance.

The tender will follow the **two-bid system (Technical Bid & Financial Bid)** and must be submitted online through <https://wbtenders.gov.in> in compliance with the West Bengal Financial Rules (WBFR).

#### 1. Name of Work

Item	Description
Name of Work	Comprehensive Pest, Rodent, Mosquito & Flies Control Treatment
Location	241, Deshpran Sasmal Road, Tollygunge, Kolkata-700033
Contract Period	01 (One) year (extendable up to 3 years on mutual consent & satisfactory performance)
Cost of Tender Documents	Free of Cost
Earnest Money Deposit (EMD)	₹10,000/- (Online submission through portal)

#### 2. Scope of Work

The selected contractor must provide full-coverage Integrated Pest Management (IPM) services including:

- Mosquito, fly, rodent, cockroach, ant, termite, bed-bug, and general pest control treatment.
- Coverage includes all OPDs, IPDs, Wards, OT Complexes, CCUs, Blood Bank, Stores, Administrative Offices, Govt Residential Areas, Drains, Garbage Zones, and surrounding open premises of the hospital.

- Regular surveillance, monitoring, and documentation of infestation levels.
- Use of WHO/BIS-approved, non-expired, environment-safe chemicals (Bayer or equivalent).
- Rodent control through traps, bait stations, glue boards
- and scientific methods.
- Monthly scheduled services + emergency calls as required.

### 3. Eligibility Criteria (TECHNICAL BID)

Bidders must upload clear, valid, and scanned copies of the following mandatory documents:

1. PCAI Membership Certificate
2. Certificate of Technical Person (NIPHM certified)
3. ISO 14001:2015 Certification (Environmental Management Systems)
4. ESI & PF Registration Certificates
5. GST Registration + Latest GST Return
6. Average Annual Turnover ≥ ₹20 Lakhs for last 3 years (CA certified)
7. Credential for Experience in State Govt. Hospital Premises
○ Minimum value: ₹15 Lakhs in last 3 financial years
8. Valid Trade License (Pest Control)
9. Latest PTAX Challan + PTAX Certificate
10. Last 3 Years' Balance Sheet, P/L Account + UDIN Nos.
11. PAN Card of Organization
12. List of WHO/BIS-marked Chemicals intended to be used
13. Commercial Pest Control Licence (West Bengal)
○ License from Director of Agriculture (PP&OC)
○ Insecticide Sale/Stock License
14. Proof of Office Located Within Postal Region of Kolkata
15. Earnest Money Deposit Receipt (online)
16. List of trained manpower with certificates and ID proofs

*Non-uploading of any mandatory document may lead to rejection.*

### 4. Submission of Bids

- Bidders must submit Technical Bid and Financial Bid (BoQ) online only at: <https://wbtenders.gov.in>
- No offline/physical submission will be accepted.
- Financial Bids of only technically qualified bidders will be opened.

## 5. Tender Schedule

Event	Date & Time
Publication of NIT	15-12-2025
Start of Online Bid Submission	16-12-2025
Last Date & Time of Submission	22-12-2025, 3.00 PM
Opening of Technical Bid	24-12-2025, 3.30 PM
Opening of Financial Bid	To be notified

## 6. Terms & Conditions

1. The contractor must comply with all applicable **WB Govt. Financial Rules, Environment & Safety Protocols, and Hospital Infection Control Standards.**
2. All chemicals must be **WHO/BIS approved, non-expired,** and safe for use around patients.
3. No banned or restricted pesticides are permitted.
4. All staff must wear proper PPE and be trained in pest control safety.
5. Monthly service reports must be countersigned by the Hospital Authority.
6. Replacement of manpower must be approved by the authority.
7. The Superintendent reserves the right to cancel the tender without assigning any reason.
8. Successful bidder must execute an **Agreement on ₹10/- Non-Judicial Stamp Paper** within 10 days.
9. The contractor must maintain strict confidentiality and hygiene standards.
10. The hospital reserves the right to terminate the contract for unsatisfactory performance.

## 7. Payment Terms

- Payment will be made **quarterly** after satisfactory completion of service and certification by the competent authority.
- No advance payment is permitted.
- GST will be paid as applicable.
- Penalty will be imposed for missed schedules or poor performance.

## 8. Penalty Clauses

- Failure to perform scheduled services: **₹1,000 per instance**
- Use of unapproved chemicals: **Immediate termination**
- Repeated complaints or non-performance: **Contract cancellation + forfeiture of EMD/Performance Security**

## 9. Dispute Resolution

- Any dispute shall be settled by the decision of the Superintendent, M.R. Bangur Hospital.



(Sd/-) M. R. Bangur Hospital & M R Bangur Super Speciality Hospital  
Tollygunge, Kolkata-700033

Memo No: MRBH / 2664/1(3)

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Copy forwarded for information and necessary action to:

- 1) The District Magistrate, South 24 Parganas
- 2) The CMOH, South 24 Parganas.
- 3) All members of the Tender Committee, M R Bangur Hospital.



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